

Terms of Trade

The following Terms of Trade apply to service provided by Durham Health to its patients.

By signing, you hereby agree to the Terms and Conditions of Trade as stated:-

1. Our fees are available on our website www.durhamhealth.co.nz or available on request. These charges take into account the following factors:
 - a. The time spent
 - b. The complexity of treatment
 - c. The costs of running a medical centre
 - d. The funding available from the government, public agencies and other sources
2. Unless by prior arrangement, all services shall be paid on the date of the service.
3. We would be very concerned if any patient deferred seeking medical help due to the cost, if this is the case – please, talk to your Doctor or Practice Manager so other payment options can be arranged.
4. Payment shall be accepted by cash, cheque, eftpos, credit card or automatic payment.
5. Where it is agreed that payment need not be paid on the day of the service, it shall be paid within 7 days of the date of the invoice or by the date agreed with the Practice Manager. An account fee of \$5 will be added to accounts on the 1st day of every month for administration fee.
6. Where patients are in breach of agreed payment terms, referral to the debt, including the provision of necessary contact details may be sent to a debt collection agency. Costs incurred to recover outstanding monies will be charged to the patient. This may result in patient name and address entered into the computer bureau default listing which will have an impact on patient's credit rating.
7. Variations to the Terms of Trade may occur from time to time and Durham Health will notify the patient by way of invoice – receipt of which shall be deemed acceptance by the patient.

Signed: _____ **Date:** _____

Patients Full Name: _____